



12-Year Limited Warranty

(effective on batteries purchased 2026 or later)

Nivel Parts and Manufacturing, LLC (“Nivel”) warrants each Bolt Energy LiFePO4 Lithium battery (“Product” or “Battery”) to be free of manufacture defects in material or workmanship for a period of twelve (12) Years from the date that the Battery is registered via serial number on the Company’s official web portal (<https://boltenergyusa.com/battery-warranty-registration/>). If the Battery is not registered within thirty (30) days of purchase, this warranty is limited to two (2) years from the original purchase date, as determined by the Battery serial number and/or invoice.

Nivel’s prorated description of our 12-Year limited warranty is listed below. The warranty described is exclusively written for Nivel. All repairs or replacements will always be at the sole discretion of Nivel.

Warranty Period	12 Years
Full Replacement Period	6 Years
Pro Rated Period	6 Years
Transferable (Y/N)	Yes. Must register each Transfer within 15 days of ownership change.
Proration Schedule	Year - 7 and 8 = 45% of Current IMAP
	Year - 9 and 10 = 60% of Current IMAP
	Year - 11 and 12 = 70% of Current IMAP

Nivel warrants each LiFePO4 Lithium battery charger to be free of manufacture defects for a period of two (2) years from the shipment date determined by the battery charger serial number and/or invoice from purchase date.

Nivel warrants all accessories & complimentary products (cables, SOC (state of charger meter), solenoids, voltage reducers, etc.) to be free of manufacture defects for a period of one (1) year from the shipment date determined by the invoice from purchase date.

TRANSFERABILITY

Full Term Portability: Subject to the limitations and requirements discussed below, this Twelve (12) Year Limited Warranty is fully transferable to subsequent owners. It is the



express intent of this provision that the original Twelve (12) Year Warranty Period, as established from the initial date of registration by the first retail end-user, shall remain intact and continue in full force and effect for the benefit of subsequent owners, subject to the registration requirements set forth below.

Mandatory Transfer Registration: To give effect to the transfer of the remaining balance of the twelve (12) year term, any subsequent owner must register both the Battery and the vehicle housing the Battery via serial number on the Company's official web portal (<https://boltenergyusa.com/battery-warranty-registration/>) within fifteen (15) days of the date of title transfer or bill of sale. If the original purchaser did not properly and timely register the Battery and/or provide the serial number for the vehicle housing the Battery, then Full Term Portability does not apply, and the subsequent owner shall have no rights to take advantage of any remaining balance of the warranty. Additionally, if the vehicle serial number in the subsequent owner's registration does not match the vehicle serial number in the original owner's registration, then Full Term Portability does not apply, and the subsequent owner shall have no rights to take advantage of any remaining balance of the warranty.

Continuity of Coverage: Provided that the subsequent owner complies with the fifteen (15) day registration requirement, all rights, remedies, and duration of the Twelve (12) Year Limited Warranty shall be preserved without interruption. Failure to timely register the battery and the vehicle housing the battery within the specified fifteen (15) day window may, at Nivel's sole discretion, result in the voiding of any remaining warranty coverage.

Authorized Dealers Only: This Warranty is strictly limited to products originally purchased from an approved Nivel dealer or website. Products purchased through unauthorized third parties or "gray market" sellers are excluded from all warranty coverage.

WARRANTY EXCLUSIONS

Nivel has no obligation under this Limited Warranty for a Bolt Energy LiFePO₄ Lithium battery subjected to the following conditions (including but not limited to):

- Damage due to improper installation, including but not limited to loose terminal connections, under-sized cabling, incorrect connections (series and parallel) for desired voltage and AH requirements, or reverse polarity connections
- Environmental damage: inappropriate storage conditions as defined by the Manufacturer; exposure to extreme hot or cold temperatures, fire or freezing, or water damage
- Damage caused by collision or accident
- Damage due to improper maintenance of any kind
- Damage caused by accidental or intentional overcharging
- Damage due to dirty terminal connections
- Product that has been modified or tampered with, including but not limited to using special additives



- Product shows indications that it has been disassembled or opened
- Product that was used for applications other than which it was designed and intended for, including repeated engine starting
- Product that was used on an over-sized inverter/charger without the use of a Manufacturer-approved current surge limiting device
- Product that was under-sized for the application, including an Air Conditioner or similar device having a locked rotor startup up current that is not used in conjunction with a Manufacturer-approved surge-limiting device
- Product that was not stored in adherence to the Manufacturer's storage guidelines, including storage of the Product at low state-of-charge
- Product has not been charged for over one (1) year
- Product has been stolen

This Limited Warranty does not cover a Product that has reached its normal end of life due to usage 3,000 charge cycles or above which may occur prior to the Warranty Period. A battery can deliver only a fixed amount of Energy over its life which will occur over different periods of time depending on the application. For example, cycling the battery more than 1 time daily, will cause the normal end of life to occur before the end of the Warranty Period. This warranty does not cover normal performance drop over time.

WARRANTY RETURNS

To submit your warranty claim, visit us at <https://boltenergyusa.com/support-ticket/>

In the event a buyer's battery needs to be returned to Nivel, it must be shipped in an approved lithium-ion hazardous materials UN3480 box with all the proper labels and packaging. Nivel recommends that customers should fully insure any return shipment in the case of loss or damage in transit. Customers shall use a carrier that provides tracking and proof of delivery. Any shipment which arrives damaged or without a Return Merchandise Authorization (RMA) will be refused and all shipping charges will be the sole responsibility of the customer. The RMA must be clearly marked on the outside of the shipment, or it will be refused. Once owner has obtained an RMA, all warranty shipments should be shipped to:

Bolt Energy Products
c/o Nivel
6650 Treeland Ave
Largo, Florida 33773

Customers can request that Nivel send them a crate/box to return the battery back to them in connection with a warranty claim. For customers in the United States, with the exception of Hawaii and Alaska, there will be a crate charge of \$150.00 plus the freight to customer. For customers outside of the continental United States, please contact Nivel for shipping information.



Shipping to Nivel for diagnoses, repair, or replacement will always be the customers' responsibility. If Nivel has deemed the warranty claim to be valid, Nivel will pay the return shipping to any customers located in the continental United States for the full 12 years.

INTERNATIONAL WARRANTY RETURNS

For international warranty claims, return of the battery is generally not required. Instead, the product must be evaluated by Nivel's technical team or an approved authorized distributor to confirm manufacturer defect for warranty eligibility.

Nivel may require supporting documentation, including photos, videos, diagnostic information, or other evidence reasonably necessary to assess the claim. In some cases, Nivel may also require proof that the battery has been permanently taken out of service.

Because lithium batteries are regulated hazardous materials, customers must not destroy, disassemble, or otherwise handle the battery in an unsafe manner. Any required disposal must be completed in accordance with local laws and safety regulations. Additional documentation may be required before warranty credit or replacement is approved.

WARRANTY DISCLAIMER/LIMITATION OF LIABILITY

Nivel's exclusive liability for breach of any warranty, whether statutory, express or implied warranties, including, without limitation, any warranty of merchantability or fitness for a particular purpose, on the Battery shall be to replace the Battery within the Warranty Period or Pro-Rated Period (as set forth above) in accordance with the terms of this limited warranty. In no event shall Nivel be liable for any loss or damages of any other kind, whether direct, incidental, consequential including lost profits, exemplary, punitive, special, or otherwise, including any lost profits or removal, shipping, installation or towing expenses, diagnostic system tests, rental vehicles, labor, loss of time, loss of use of a vehicle, damage to property other than the Battery, or any personal injuries whatsoever of any kind.

EXCEPT FOR THE LIMITED WARRANTY SET FORTH ABOVE, NIVEL MAKES NO WARRANTY WHATSOEVER WITH RESPECT TO THE BATTERY, INCLUDING ANY (A) WARRANTY OF MERCHANTABILITY; OR (B) WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE; WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE.

LIFETIME TECHNICAL SUPPORT

All customers covered under this warranty shall receive lifetime technical support, including advice on charging, use, storage, and general questions about Bolt Energy batteries. Technical support is available for as long as the customer owns and is using a Bolt Energy battery and may be longer than the 12-year warranty period. Technical support is available



at: INFO@BOLTENERGYUSA.COM or by calling 727-955-4955

Severability. If any provision in this Limited Warranty is held to be invalid under applicable law, the remainder of the provisions in this Limited Warranty will remain in effect.

Governing Law. Any claims regarding that the purchase, performance, or warranty of a Bolt Energy LiFePO₄ battery will be governed by the laws of the State of Florida without regard to conflict of laws rules.

ARBITRATION PROVISION. Agreement to Arbitrate Disputes: This Arbitration Provision sets forth the circumstances and procedures under which Claims (defined below) that arise between you and us will be resolved through binding arbitration; provided, however, that this provision does not apply if, on the date this Agreement is issued, you are covered by the federal Military Lending Act as a member of the Armed Forces or a dependent of such a member. UNLESS YOU OPT OUT OF THIS ARBITRATION PROVISION AS PROVIDED BELOW OR EXCEPT AS APPLICABLE LAW PROHIBITS US FROM IMPOSING BINDING ARBITRATION ON YOU, NEITHER YOU NOR WE WILL HAVE THE RIGHT TO LITIGATE A CLAIM IN COURT OR HAVE A JURY TRIAL ON A CLAIM. OTHER RIGHTS THAT YOU WOULD HAVE IN COURT ALSO MAY NOT BE AVAILABLE OR MAY BE LIMITED IN ARBITRATION, INCLUDING YOUR RIGHT TO APPEAL AND YOUR ABILITY TO PARTICIPATE IN A CLASS ACTION.

As used in this Arbitration Provision, the term "Claim" means and includes any claim, dispute or controversy of every kind and nature, whether based in law or equity, between you and us arising from or relating to your purchase, use, and warranty of a Bolt Energy USA LiFePO₄ lithium battery, including the validity, enforceability or scope of this Arbitration Provision. Any Claim will be resolved, upon the election by you or us, by arbitration pursuant to this Arbitration Provision and the code of procedures of the national arbitration organization to which the Claim is referred in effect at the time the Claim is filed (the "Code"), except to the extent the Code conflicts with the Agreement. Claims must be referred to either JAMS or The American Arbitration Association ("AAA"), as selected by the party electing to use arbitration. For a copy of the procedures, to file a Claim or for other information about these organizations, contact (1) JAMS at 1920 Main Street, Suite 300, Irvine, CA 92614; www.jamsadr.com or (2) AAA at 335 Madison Avenue, New York, NY 10017, www.adr.org.

Class Action Waiver: You and Bolt Energy USA further agree that any claim or dispute between you and Bolt Energy that is related to the purchase, use, performance, warranty, or return of your Bolt Energy LiFePO₄ battery will only be asserted in an individual capacity. You agree that you will not pursue any class arbitration, class action, or other aggregate or representative proceeding seeking relief on behalf of anyone other than yourself or itself.

WARNING: Lithium batteries can expose you to certain chemicals which are known to cause cancer and birth defects or other reproductive harm. Wash hands after handling. For more information, go to www.P65Warnings.ca.gov